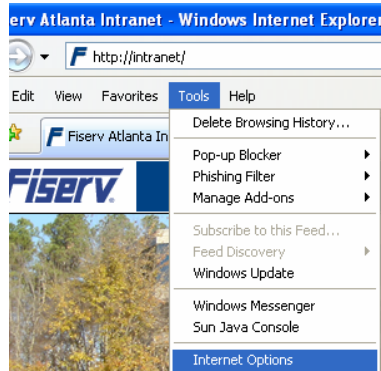


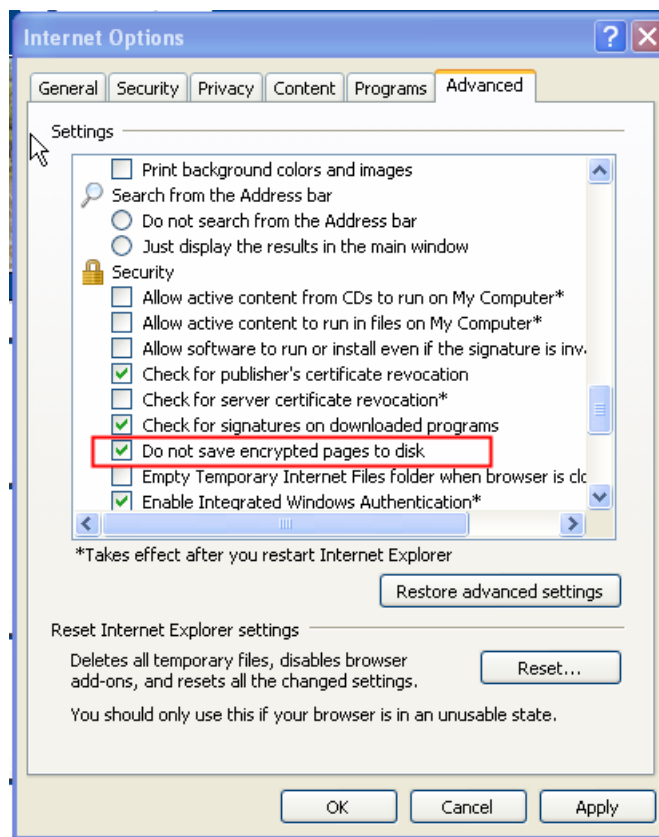
INTERNET EXPLORER BROWSER RESETTNG SOLUTION

Error Message: Info: Processing Login and system just hangs up

- Open Internet Explorer
- Select **TOOLS** -> **Internet Options** Menu



- Select the **ADVANCED** tab across the top. Scroll down to the **Security** section and make sure the select for: *Do not save encrypted pages to disk* is checked.



- Click on **Apply**. Closes all browser windows. Relaunch Internet Explorer and try to login.